

2009 Price List

(Includes NFPA 1851, 2008 Edition Support Services)
Retail Price List • 4/27/09 • Coordinates with 4/27/09 Catalog

Honeywell First Responder Products

PPE Cleaning & Care Facility

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Note: All prices FOB Dayton, OH. Freight both ways on products, loaners, etc. will be added to the invoice and is the customer's responsibility.

Cleaning & Care Services
for the Fire Service
is Marketed Exclusively
Through:

Honeywell
First Responder Products
(formerly Total Fire Group)

#1 Innovation Court • Dayton, OH 45414
P.O. Box 13616 • Dayton, OH 45413-0616
(937) 264-2662 • Fax (937) 264-2677 • 1-800-688-6148
www.HoneywellFirstResponder.com
E-mail: info@HoneywellFirstResponder.com

NFPA 1851 EDUCATIONAL CLASSES

The following classes are provided at our Dayton, OH, facility on a no charge basis. Please contact your dealer or our offices to schedule a class session. The same classes are also available in the field, upon special arrangement, if there is sufficient attendance guaranteed. Again, please contact your dealer or our offices to schedule those sessions.

You may also check our website for trained, approved Independent Service Providers (ISP) that can teach the NFPA 1851 classes locally for our end use customers. ISPs may train end users only, not other ISPs, which can only be trained by Honeywell First Responder Products staff. While ISPs may assess small charges for classes to cover their expenses, there is little or no travel expense for fire departments, so this may be the least expensive alternative.

Honeywell First Responder Products

NFPA 1851 Training

NFPA 1851 Courses

Note: Classes can be taught in sequence or in combination for some time savings. Your dealer or our staff will assist you in arranging efficient class organization.

Course No	PPE Element	Approx Hrs	Course Description – Details Follow by Class
1851-CL-101*	Garments	2	Basic Introduction of 1851 Garment Requirements
1851-CL-102		2	Garment Plan, Record Keeping & Routine Cleaning and Inspection
1851-CL-201		1	Advanced Garment Inspection
1851-CL-202		1	Advanced Garment Cleaning
1851-CL-301		8	Basic Garment Repairs – Prerequisite Stitching Skills
1851-CL-401		16	Advanced Garment Repairs – Prerequisite Stitching Skills
1851-HT-101*	Helmets	1	Basic Introduction of 1851 Helmet Requirements
1851-HT-102*		1	Helmet Plan, Record Keeping & Routine Cleaning and Inspection
1851-HT-201**		1/2	Advanced Helmet Inspection
1851-HT-202**		1/2	Advanced Helmet Cleaning
1851-HT-301**		1/2	Helmet Repair
1851-GL-101*	Gloves	1	Basic Introduction of 1851 Glove Requirements
1851-GL-102*		1	Glove Plan, Record Keeping & Routine Cleaning and Inspection
1851-GL-201**		1/2	Advanced Glove Inspection
1851-GL-202**		1/2	Advanced Glove Cleaning
1851-GL-301**		1/2	Glove Repair – Prerequisite stitching skills
1851-HD-101*	Hoods	1	Basic Introduction of 1851 Hood Requirements
1851-HD-102*		1	Hood Plan, Record Keeping & Routine Cleaning and Inspection
1851-HD-201**		1/2	Advanced Hood Inspection
1851-HD-202**		1/2	Advanced Hood Cleaning
1851-HD-301**		1/2	Hood Repair – Prerequisite stitching skills
1851-BT-101*	Footwear	1	Basic Introduction of 1851 Footwear Requirements
1851-BT-102*		1	Footwear Plan, Record Keeping & Routine Cleaning and Inspection
1851-BT-201**		1/2	Advanced Footwear Inspection
1851-BT-202**		1/2	Advanced Footwear Cleaning
1851-BT-301**		1/2	Footwear Repair

**Topics for, at Least, PPE Managers

NON-CLASS EDUCATIONAL PROGRAMS

Lab Test Time

No charge, in reasonable amounts for fire departments, police departments, EMS groups, hospitals or other first responders. Contact your dealer or our offices to arrange time to test product claims in our ISO 17025 lab yourself.

Technical Consulting

No charge, in reasonable amounts for fire departments, police departments, EMS groups, hospitals or other first responders. Contact your dealer or our offices to arrange time with a technical consultant for impartial NFPA updates, references, referrals, material issues, etc.

OTHER EDUCATIONAL CLASSES

Other programs are also available, upon request (spec writing, newest product developments, etc.). Contact your dealer or our office to set up training.

RBD-ALL-450 – Research Based PPE Design

A non-product promotional review of the latest PPE research, new NFPA Standards, new editions of existing NFPA Standards, new tests in existing NFPA documents, new DoD/DHS PPE funding initiatives, PPE procurement legal decisions, etc.

This is a MUST ATTEND class for firefighters who wish to have the information necessary to make the most informed, defensible PPE procurement decisions and to most effectively analyze/test competitive claims. Class includes actual test work in our ISO 17025 lab and a tour of the Dayton, OH, manufacturing facility (if the class is held in Dayton).

Approx. Hours: 1-8 hours, based on fire department need/preference for depth.

Note: This class is designed to address all the interactive elements of the PPE package, but can be refined to concentrate upon certain areas such as boot (or helmet, glove, or hood, etc.) issues upon request.

IBT-TIC-450 – Thermal Imaging Basics and Tactics

A non-product promotional review of thermal imaging value and constraints. Can include burn building time with trained instructors.

Approx. Hours: 1-8 hours, based on fire department need and preference for depth.

TPE-ALL-450 – Total PPE

A review of one way to spread PPE cost over its life cycle and reduce costs. Total PPE is currently in use in many larger and smaller fire departments across North America and has provided huge documented savings. This seminar provides references and explains how current tax laws allow these significant municipal savings. You will leave with an Excel file to calculate your own available savings.

Approx. Hours: 1-2 hours, based on fire department need/preference for depth.

DLR-ALL – Dealer Training

Open only to Honeywell First Responder Products dealer staff. Can be fine tuned to match the product lines sold by the dealer.

Approx. Hours: 2-20 depending on product lines and dealer preference/need for depth.

NFPA 1851 COMPLIANCE AIDS

Model Number	Description	List Price	GSA Code
MP-1851DVD	Structural and Proximity PPE Care and Maintenance DVD (Not subject to Dealer Discounts)	\$ 7.57	633-99
MP1851-10	NFPA 1851 Reminder Posters (refers firefighters to the NFPA 1851 Routine Inspection and Cleaning Checklist below) – No Charge to our customers in reasonable quantities	No Charge	
MP-1851-20	NFPA 1851 Routine Inspection and Cleaning Checklist (intended to hang on trucks and gear racks to encourage firefighter compliance) – No Charge to our customers in reasonable quantities	No Charge	
MP-1851-30	Hydrostatic Water Pressure Test Stand (Patent Pending)	\$ 1,300.00	633-99
MP-1815-30R	Rental of Hydrostatic Water Pressure Test Stand	\$ 100.00 per Day	633-99

We require a valid fire department Purchase Order for \$1,300.00 when renting the Hydrostatic Water Pressure Test Stand. When the unit is returned, we will check shipping records and bill for the number of days that the fire department had the test stand in their possession, and reduce the bill by any credit due for return before 13 days of possession, or we will bill after 20 days from our ship date at the full purchase price of \$1,300.00 (since the fire department's rental costs by then would have exceeded purchase cost and we are presuming they will therefore retain the unit). As an example, if a fire department keeps the unit 6 days before returning it, we will bill at the purchase order amount of \$1,300.00 but reduce that figure by \$700.00 for 7-day unused rental time/quick return to net at \$600.00 for the 6 days of unit possession. The unit must be returned in original packaging or the fire department will also be responsible for any shipping damage.

MP-1851-30AR	Annual Refurbishment and Recalibrations of Customer Owned Stands	\$ 200.00 Plus Cost of Parts	633-99
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This annual refurbishment includes the loan of a Hydrostatic Water Pressure Test Stand while annual refurbishing or any repairs occur. We will require a \$1,300.00 (633-99) Purchase Order for the loaner, but credit will be issued in full on the \$1,300.00 product cost upon its return. Customers will be contacted after examination of their unit and advised of any required parts replacements. If there are replacements required, the customer will have the option of buying those new parts or just having the unit regulator recalibrated. We will recalibrate as long as forgoing replacement parts do not render the unit reliably unusable.

CLEANING COSTS

The 2008 edition of NFPA 1851 now covers required care and maintenance for both Structural and Proximity PPE products. We are working with Gentex (manufacturer of the aluminized Pbi™ that is used in Proximity garment shells, gloves and Proximity helmet covers) to develop an aluminized care program and will advise the details when available. As a result, this price list deals with ONLY Structural PPE products certified to NFPA 1971.

These are quotes for Advanced Cleanings, not specialized cleanings (as both are defined in NFPA 1851, 2008 edition). Specialized cleaning and resulting repair (per NFPA 1851, this is required when PPE is exposed to hazardous materials and/or biohazards) will be available upon a special quotation basis (again, we are quoting advanced, not specialized cleaning here). Different pricing and turnaround periods will apply. There are some contaminants that are impossible to remove, and no representations otherwise are made. Customers with specialized cleaning needs should contact our PPE Cleaning & Repair Facility staff. They will prepare quotes for recoverable situations and/or assist the fire department at no charge in seeking insurance reimbursement when cleaning/repair is not feasible or advisable.

Specialized cleaning will be quoted per event as noted above, and would include the following types of exposures (this is consistent with how essentially all other care providers handle these exposures):

- CBRN • Asbestos • Diesel fuel • Paint • Biohazards like blood and other body fluids
- Oil • Animal fats • Hydraulic fluid • Wax • Tire fire residue
- Any other exposure requiring MSDS sheet consultations

For NFPA 1971 Structural Clothing PPE Elements

NFPA 1851 Advanced Cleaning and Inspection \$ 55.00 per garment
633-99

Required annually by NFPA 1851. Services provided will include NFPA 1851 tracking, spot treatment as necessary, pre-soaks as necessary, Advanced Inspection Puddle or Hydrostatic Water Pressure Test as required/preferable, Advanced Inspection Light Test or complete Liner Inspection as required/preferable.

Additional Advanced Cleaning Only

(machine wash and dry, tracking, cursory inspection only)..... \$ 30.00 per garment
633-99

This additional annual clothing cleaning allows you to receive the 5-Year Wear Life Warranty, Free Loaners and Free Repairs discussed later in this price list and program, but is NOT a 2008, NFPA 1851 requirement. The 2001 edition of NFPA 1851 did require semi-annual Cleaning and we still recommend twice annual Advanced Cleaning and Repair.

Advanced Cleaning and Inspection for non-clothing NFPA 1971 Structural PPE Elements

Advanced Cleaning and Advanced Inspection for NFPA 1971 helmets, hoods, boots, and gloves will also be offered, subject to the terms and conditions noted below. Clothing warranty terms are discussed later in this price list.

Product	Cost	GSA Code	Wear-Life Warranty Availability
Helmets Morning Pride	\$ 19.00	633-99	Yes, 5 years at no extra charge if NFPA 1851 required annual Advanced Cleanings and Inspections are done at our PPE Cleaning & Repair Facility or an approved warranty partner. Helmet warranties do not include damage to eye protection products, which is inherent to these products in the fire fighting environment.
Hoods American Firewear	\$ 5.00	633-99	Hoods are a disposable item and use can vary widely, so wear life warranties are not offered (but Lifetime Warranty against defects in material or workmanship always apply on all Honeywell First Responder Products).
Boots PRO-Warrington Ranger Servus Honeywell First Responder Products	\$ 39.00	633-99	Boots are an item where use can vary widely, and most repairs are not practical, so wear life warranties are not offered (but Lifetime Warranty against defects in materials or workmanship always apply on Honeywell First Responder Products boots). Note: We will quote resoling of welted boot products upon request.
Gloves American Firewear	\$ 39.00	633-99	Gloves are a disposable item and use can vary widely, so wear life warranties are not offered (but Lifetime Warranty against defects in material or workmanship always apply on all Honeywell First Responder Products).

CLEANING COSTS

Cleaning and Inspection of Other non-1971 Honeywell First Responder Products

- No wear guarantee program is available yet on these products (repairs would be quoted per event).
- NFPA 1851 does not cover these products, but we will follow general NFPA 1851 advanced cleaning and advanced inspection protocols as much as possible.

Product	Cost for Advanced Cleaning & Advanced Inspection	GSA Code	Product	Cost for Advanced Cleaning & Advanced Inspection	GSA Code
<u>Multi-certified Products</u>			<u>Single Cert Products (in descending NFPA document number order)</u>		
Tri-certified Technical Rescue and Recovery PPE			NFPA 1999 EMS PPE		
NFPA 1999 EMS					
NFPA 1951 Technical Rescue and Recovery					
NFPA 1992 Liquid Splash HazMat					
Tails™/Coat	\$ 29.00	633-99	Tails™/Coat	\$ 29.00	633-99
Pants	\$ 29.00	633-99	Pants	\$ 29.00	633-99
Boots	\$ 39.00	633-99	Boots	\$ 39.00	633-99
Lightweight Helmet	\$ 12.00	633-99	Lightweight Helmet	\$ 12.00	633-99
Heavyweight Helmet	\$ 19.00	633-99	Work Gloves	\$ 8.00	633-99
Gloves	\$ 8.00	633-99	NFPA 1977 Wildland Fire Fighting PPE		
Tri-certified Technical Rescue Utility PPE			Jacket	\$ 12.00	633-99
NFPA 1977 Wildland Fire Fighting			Pants	\$ 12.00	633-99
NFPA 1951 Technical Rescue Utility			Jumpsuit	\$ 18.00	633-99
NFPA 1975 Station/Work Uniforms			Boots	\$ 39.00	633-99
BDU Jacket	\$ 12.00	633-99	Lightweight Helmet	\$ 12.00	633-99
BDU Pants	\$ 12.00	633-99	Gloves	\$ 8.00	633-99
Jumpsuit	\$ 18.00	633-99	NFPA 1975 Station/Work Uniforms		
Boots	\$ 39.00	633-99	Jacket	\$ 12.00	633-99
Lightweight Helmet	\$ 12.00	633-99	Pants	\$ 12.00	633-99
Gloves	\$ 8.00	633-99	Jumpsuit	\$ 18.00	633-99
			Boots	\$ 39.00	633-99

We will be delighted to quote other products upon request.

Also, as stated earlier, these quotes are for normal Advanced Cleanings. Customers with specialized cleaning needs should contact us for discussion and/or quotation.

REPAIR COSTS

Repair Costs for all Elements

Repairs are free if you are participating in our 5-Year Wear Life Warranty program on Structural clothing and/or Structural helmets, as are loaners during extended repairs. More details are provided on this program later in this price list. But, for customers not covered by these warranty terms, our Repair Department will contact you with a quote on any required repairs. So you may evaluate our competitiveness, we have included below a partial list of some of the most common repair costs.

Description	Price	GSA Code
Increase Waist	from \$ 79.00	633-99
	to \$ 125.00	633-99
Install a Liner Inspection Port on the Liner Hem to Facilitate the Full Liner inspection	\$ 24.20	633-99
Install Leg Zippers (retrofit to boot access panels)	from \$ 162.13	633-99
	to \$ 211.23	633-99
Install Wristlet, Nomex®, Standard or Thumbhole, priced as each	\$ 16.12	633-99
Install Wristlet, Pbi™, Standard or Thumbhole, priced as each	\$ 22.50	633-99
Remove and Replace Outer Shell, Collar Closure Tab, Hook & Loop	\$ 12.10	633-99
Remove and Replace Outer Shell, Pocket, Hook & Loop (Replace Velcro® Only, 2 Pockets)	\$ 6.00	633-99
Remove and Replace Outer Shell, Pocket Flap, Hook & Loop (Replace Velcro® Only, 2 Pockets)	\$ 12.10	633-99
Repair Cuff, Patch or Stitch	Small \$ 16.00	633-99
	Medium \$ 25.00	633-99
	Large \$ 31.00	633-99
	Restitch	N/C
Repair Hole or Tear in Outer Shell, Nomex®/Advance®	Small \$ 16.00	633-99
	Medium \$ 25.00	633-99
	Large \$ 31.00	633-99
Repair Hole or Tear in Outer Shell, Pbi™/Millenia®	Small \$ 16.00	633-99
	Medium \$ 25.00	633-99
	Large \$ 31.00	633-99
Replace Closure Hook and Loop (Velcro® Only)	Coat or Pant \$ 24.00	633-99
Replace Cuff, priced as each	Coat from \$ 11.14	633-99
	to \$ 17.65	633-99
	Pant from \$ 20.40	633-99
	to \$ 29.07	633-99
Replace Liner Hook & Loop in Collar/Liner Interface – Requires Seam Sealing	\$ 25.00	633-99
Replace Outer Shell Closure Hook & Loop – Need to Remove and Replace Hardware (Velcro® Only)	\$ 21.00	633-99
Replace Outer Shell Closure Hook & Loop –Required to Remove Hardware	\$ 25.00	633-99
Replace Outer Shell Collar Closure Tab Hook & Loop (Velcro® Only)	\$ 12.00	633-99
Replace Outer Shell Collar Hook & Loop – Need to Open Collar (Velcro® Only)	\$ 21.00	633-99
Replace Outer Shell Hook & Loop in Collar/Liner Interface (Velcro® Only)	\$ 25.00	633-99
Replace Outer Shell Storm Panel Hook & Loop – Need to Open Panel (Velcro® Only)	\$ 25.00	633-99
Replace Reflective Trim, per foot	\$ 15.60	633-99
Replace Trim, Chest	\$ 70.74	633-99
Replace Trim, Hem	\$ 70.74	633-99
Replace Trim, Priced as Each Band (Pant Cuff Trim One Leg)	\$ 26.58	633-99
Replace Wristlet (One)	\$ 20.11	633-99
Replace/Rebuild Complete Lower Sleeve Assembly	\$ 52.80	633-99
Shorten Hem – Shell/Liner/Moisture Barrier (Pant)	from \$ 58.00	633-99
	to \$ 85.00	633-99
	plus Charges to Replace or Repair Options	
Take In Jacket – Shell/Liner/Moisture Barrier – 4" maximum	from \$ 104.00	633-99
	to \$ 162.00	633-99
Take In Waist – Shell/Liner/Moisture Barrier – Decrease Waist Maximum of 4"	\$ 72.00	633-99
Add Belt Loops (range based on materials)	from \$ 69.48	633-99
	to \$ 81.68	633-99
Purchase Belt with Buckle	\$ 20.72	633-99

Ordering Materials, Replacement Parts and More...

Of late, we have noticed that a number of customers that have not been NFPA 1851 trained on even basic repair are requesting supplies to do repairs. In the future, our Cleaning and Care staff will contact you when such orders are received. We will offer free training, remind that NFPA 1851 requires that training be received before repairs are made, offer free technical advice on the contemplated repair as needed, and verify the most basic proper procedures are being followed. Hopefully, this will ensure that the most basic repair mistakes are not made and that all parties doing repairs are aware of the need for and availability of free repair training. We will provide the repair products, but again with advice that repair training is NFPA 1851 required, and strongly recommended by us.

SPECIALIZED TEST EQUIPMENT

See page 3 for Hydrostatic Water Pressure Test Stand pricing.

5-YEAR WEAR LIFE WARRANTY

5-Year Wear Life Warranty Program with Free Repairs and Free Loaners

Description	Price
5-Year Program for Structural Clothing (subject to clarifications following)	No charge except for cost of all NFPA 1851 required annual Advanced Cleanings and Inspections, plus 1 additional \$30 Advanced Cleaning Cost per year, and all services done at Honeywell First Responder Products PPE Cleaning & Care Facility or an approved warranty ISP partner. 633-99

Our new facility and this program allow us to offer the 5-Year Wear Life Warranty on our Structural clothing. This would include NO-CHARGE repairs (or replacement of layers at our discretion) for the first 5 years of the garment life, to ensure 5 years of continued serviceability, and even no-charge loaner garments during any required repairs.

5 Year Program for Structural Helmets (subject to clarifications following)	No charge except for cost of all NFPA 1851 required annual Advanced Cleanings and Inspections and all services done at Honeywell First Responder Products PPE Cleaning & Care Facility or an approved warranty ISP partner.
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Our new facility and this program allow us to offer this 5-Year Wear Life Warranty on our Structural helmets (with the exception of eye protection products on Structural helmets). This would include NO-CHARGE repairs (or replacement of non-eye protection products at our discretion) for the first 5 years of the helmet life, to ensure 5 years of continued serviceability. Helmet repairs usually are made within 1 day of receipt, but loaners can be arranged if required.

We will also have ISP 5-Year Wear Life Warranty Partners that will provide the same warranties, our loaner garments/helmets, etc. at the same rates and per the same terms for warranty program customers. Contact us for details on warranty partners.

Clarifications of the clothing and helmet Extended 5-Year Wear Life Warranties discussed above

1. The extended warranties are dependent on continuous care, like a car warranty. For the Extended 5-year Wear Life Warranty to remain in effect, the fire department must have the clothing Advanced Cleaned at the Honeywell First Responder Products PPE Cleaning & Care Facility in Dayton or at an approved ISP Warranty Partner every 6 months and every other

cleaning must also be accompanied with the required Advanced Inspection. Our PPE Cleaning & Care Facility will advise customers at their last ship to/bill to address one month before a cleaning is required but that is only a reminder, the responsibility for ensuring 6-month periodic advanced cleanings/required inspections rest with the customer (that is, failure to receive our post card does not change warranty or the 6-month terms if the garments have not been through cleaning/inspection cycle). For helmets, only continuous annual cleanings are necessary to continue warranty coverage. If clothing is not semi-annually cleaned and helmets annually cleaned in Dayton or at a Warranty Partner, the extended 5-Year Wear Life Warranty is no longer in effect.

- This extended warranty offer applies only to new garments, since only new garments will have been maintained as required from the start of their life cycle. For older garments or new garments that did not have the required 6-month advance cleanings, the warranty program is not available. Similarly, only new helmets can be covered, and only if the helmets have been cleaned annually since new at our Dayton facility or an ISP Partner.
- This is an extended WEAR warranty on repairs, not a guarantee against unanticipated or unusual exposures, which would require specialized cleaning as well as resulting repairs which are NOT covered under this warranty. Specialized cleaning and resulting repair (per NFPA 1851, this is required when PPE is exposed to hazardous materials and/or biohazards) will be available upon a special quotation basis and again is NOT covered under this warranty. Different pricing and turnaround periods will apply. There are some contaminants that are impossible to remove, and no representations otherwise are made. Customers with specialized cleaning needs should contact our PPE Cleaning & Care Facility staff. They will prepare quotes for recoverable situations and/or assist the fire department at no charge in seeking insurance reimbursement when cleaning/repair is not feasible or advisable.

Again, specialized cleaning and repairs will be quoted per event as noted above, and is NOT covered under this warranty. This would include the following types of exposures (this is consistent with how essentially all other care providers handle these exposures):

- CBRN
- Paint
- Oil
- Wax
- Any other exposure requiring MSDS sheet consultations
- Asbestos
- Diesel fuel
- Hydraulic fluid
- Tire fire residue
- Biohazards like blood and other body fluids
- Animal fats

- Covered repairs will be the most economically feasible way to make the PPE fit for continued service (for instance, we will patch instead of replace complete panels). As another example, the decision as to whether the number of pin hole leaks requiring patching is sufficient to suggest the moisture barrier must be replaced must rest solely with the Honeywell First Responder Products PPE Cleaning & Care Facility staff.

5-YEAR WEAR LIFE WARRANTY

5-Year Wear Life Warranty Clarifications continued...

5. Full moisture barrier replacements are covered in our 5-Year Wear Life Warranty Program when pin hole patching is not effectively practical.

Our earlier Cleaning and Repair catalog discussion of the newly available 5-Year Wear Life Warranty initially excluded full moisture barrier replacement. In combination with support from W.L. Gore, our moisture barrier supplier, we are now prepared to include full moisture barrier replacements due to wear issues. The newly expanded program is subject to these clarifications:

- 2-layer Crosstech® (xxx2) or RT7100 (xxx0) moisture barriers will be covered for the first 3 years after their date of manufacture if necessary (pin hole repairs are too numerous to be effectively practical).
- 3-layer Crosstech® (xxxT) moisture barriers will be covered for the first 5 years after their date of manufacture (pin hole repairs are too numerous to be effectively practical).
- The coverage is retroactive to 2-layer moisture barrier garments manufactured on April 1, 2005 or later (and to all 3-layer moisture barrier garments since none of them are yet 5 years old).
- Warranty moisture barrier repairs will always be done in the most economical way possible. This means reasonable amounts of patching will be done before the barrier is fully replaced. The determination as to whether patching will produce a practical, reliable repair must rest solely with our Cleaning and Care staff.
- Other 5-Year Wear Life Warranty terms and conditions discussed in the catalog still apply.

6. We are specifically not including damage such as, but not limited to, abrasion or melting of eye protection

products on helmets (faceshields, EZ-Flips and goggles) as this is characteristic of these products in the harsh fire environment.

7. Free (standard stock) loaners will be provided for any garments or helmets (upon request) that require repair that will delay them in Dayton (or at a 5-Year Wear Life Warranty Partner ISP) for more than 6 work days (again, if the return was scheduled). The customer will be responsible for freight out and back on loaners, and will be asked for a Purchase Order to cover both approximate loaner value and that freight when they request a no-charge loaner. Customers will be billed for any required repairs to loaners that are not due to regular use (that is, such as specialized cleaning requirements after return and/or embrittled material from high heat exposures that is too large to allow patching), but credited back for the loaner garment when returned (if that return occurs within 2 weeks of receipt back of fire department gear).
8. The 5-Year Wear Life Warranty should not be construed as a guarantee that the garments/helmets will always be restored to "like new" condition. Garments and helmets will wear and their condition will reflect that wear. The 5-year Extended Wear Warranty will, however, cover at no charge repairs needed to keep the garment in serviceable condition (as is currently paid out of pocket by fire departments).
9. The 5-Year Wear Life Warranty does not cover alterations due to garment reassignment or member weight gain/loss.
10. The 5-Year Wear Life Warranty is not available for gear used exclusively or primarily for training. Contact us to develop a specific program for any such gear.
11. The 5-Year Wear Life Warranty runs from the date of manufacture. Contact our Customer Service Department at time of first usage if that date is far later than the manufacturing date.

GENERAL PPE CLEANING & CARE FACILITY NOTES

Products must be scheduled for cleaning and repair. Scheduled work, not requiring repairs, will be done and shipped within 6 work days of receipt in our Dayton facility. Products returned unscheduled for cleaning and repair will be scheduled around the work that has been scheduled. Our PPE Cleaning & Care Facility staff will contact the returning customer and advise that scheduled date. Customer may accept that date or reschedule for another time. All freight back and forth is at customer expense.

We cannot work, per OSHA regulations, on gear that is not cleaned. PPE must be cleaned before return to us, or by us (Advanced Cleaning and Inspection pricing will apply), before repairs can be done.

Specialized cleaning and resulting repair (per NFPA 1851, this is required when PPE is exposed to hazardous materials and/or biohazards) will be available upon a special quotation basis (we are quoting advanced, not specialized cleaning here). Different pricing and turnaround periods will apply. There are some contaminants that are impossible to

remove, and no representations otherwise are made. Customers with specialized cleaning needs should contact our PPE Cleaning & Care Facility staff. They will prepare quotes for recoverable situations and/or assist the fire department at no charge in seeking insurance reimbursement when cleaning/repair is not feasible or advisable.

All cleaning and billable repairs will not be started without a valid Purchase Order and credit approval. Returns can only be made freight collect on products returned due to lack of Purchase Order.

Freight would be in addition to the costs noted above (customer responsibility both ways). We would return ship and add to the bill for all services.

Customers who wish us to work on non-Honeywell First Responder Products should contact our PPE Cleaning & Care staff for further discussions.